

# User Manual

USB Heating Eye Mask

Model: VEM-200



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## **⚠Caution**

- 1) Please use the original temperature control cable provided by the manufacturer.
- 2) Please use CE or FCC and UL certified power adaptor or power bank.
- 3) Please use the eye mask with caution and carefully check temperature before use.
- 4) If the user has eye disease or injury or high intra-ocular pressure, please consult with doctors first before using.
- 5) If the user feels uncomfortable after using, please stop using it and consult with doctors.
- 6) Due to the individual skin sensitivity differences, when you feel high temperature, please shorten the use of time or suspension of use to avoid low-temperature burns.
- 7) Please do not use eye mask more than twice a day.
- 8) There is circuit inside eye mask. Please do not disassemble it.
- 9) Please cut off power, if the eye mask will be idled for a long time.
- 10) Please store in a dry and cool environment to avoid damage from moisture and exposure.
- 11) Eye mask is suggested to use for people 18+ years old.
- 12) Eye mask is not a toy, to avoid danger of suffocation, keep this eye mask away from babies and children.

### **1. Intention of Use**

Eye mask is used to relieve eye fatigue by delivering warm compress to eyes. The life span of eye mask is 750 times heating.

### **2. Product Structure**



### **3. Operation Step**

- 1) Connect eye mask to the power adaptor/power bank with the output voltage DC 5V/1A with provided temperature control cable.
- 2) Short press the power button to turn on the device. When the eye mask is switch on, the original temperature is on highest level (44°C/111°F).
- 3) Short press the power button to switch different temperature options among 44°C/111°F, 41°C/106°F and 39°C/102°F. The temperature indicator is as below:  
● High (44°C/111°F)      ● Middle(41°C/106°F)      ● Low(39°C/102°F)

After 12minutes heating, eye mask will be turned off automatically. Or user can press the power button to turn off heating at any time.

- 4) Put on the eye mask and adjust the elastic band to a comfortable level.
- 5) Press the flexible FlexStrip properly to better fit the face.



- ⚠ When the eye mask is switch on, the original temperature is on highest level (44°C/111°F).
- ⚠ Please do not spray water onto the eye mask

#### 4. Eye Mask Sheet

The eye mask sheet is replaceable. It is machine washable and dryable. The life span for eye mask sheet is 60 times heating. After that, it is suggested to change a new sheet.

#### 5. Maintenance

- Please keep the eye mask to avoid humidity and pollution
- Please contact the manufacturer when the eye mask is malfunctioned. Please do not disassembly the eye mask by yourself.
- Please keep the eye mask in a place with good ventilation and avoid strong sun shing and corrosive gas or liquid.
- The eye mask is suitable for air, rail, road and sea shipment. Please avoid it being wet by rain or snow or upside down or crush.
- Please keep the product out of reach for children.

**Caution:** Please do not put the product under direct sun shine or environment with high humidity. If you do not use it for long time, please clean it and keep it inside the zipper bag.

#### 6. Cleaning

- 1) Please clean the dirt on the surface by clean cloth.
- 2) For strong dirt, please wipe gently with wet cloth soaking neutral detergent.
- 3) Please do not let water penetrate into the eye mask.
- 4) Keep the product dry.

#### 7. Specification

Model	VEM-200
Heating method	Powered by USB connection
Heating temperature	44°C/111°F, 41°C/106°F, 39°C/102°F
Heating duration	12minutes
Input voltage	DC 5V/1A
Power consumption	4W (max.)
Color	Space grey
Product size	22 x 7 cm
Weight	25g


#### 8. Packing List

Name	Quantity
Eye Mask with sheet	1pc
Temperature control cable	1pc

Zipper bag	1pc
User manual	1pc

## 9. Trouble Shooting

Malfunction	Possible Reason	Solution
The eye mask cannot generate heat	1). The product is switched off 2). The product has been heated for 12 minutes and switch off automatically	1). Short press button to switch on 2). Short press button to switch on again
The light indicator on temperature control can not be on	1). The temperature control cable or the power adaptor is broken 2). Temperature control cable poorly connected	1). Change temperature control cable or power adaptor 2). Reinsert the temperature control cable firmly

 If you try the solution above and the eye mask still does not work, please contact distributor or manufacturer for help. Please do not disassemble the eye mask by yourself.



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